

CONSENT TO USE ELECTRONIC COMMUNICATIONS

PATIENT ACKNOWLEDGMENT AND AGREEMENT:

I acknowledge that I have read and fully understand the risks, limitations, conditions of use, and instructions for use of the electronic communication more fully described in the below. I understand and accept the risks outlined, associated with the use of the communications with the Pharmacy. I consent to the conditions and will follow the instructions outlined in the below, as well as any other conditions that the Pharmacy may impose on communications with patients using the Email.

I acknowledge and understand that despite recommendations that encryption software be used as a security mechanism for electronic communications, it is possible that communications with the Pharmacy, the Email may not be encrypted. Despite this, I agree to communicate with the Pharmacy using Email with a full understanding of the risk.

Risks of using electronic communication

The Pharmacy will use reasonable means to protect the security and confidentiality of information sent and received using Email. However, because of the risks outlined below, the Pharmacy cannot guarantee the security and confidentiality of electronic communications:

- Use of electronic communications to discuss sensitive information can increase the risk of such information being disclosed to third parties.
- Despite reasonable efforts to protect the privacy and security of electronic communication, it is not possible to completely secure the information.
- Employers and online services may have a legal right to inspect and keep electronic communications that pass through their system.
- Electronic communications can introduce malware into a computer system, and potentially damage or disrupt the computer, networks, and security settings.
- Electronic communications can be forwarded, intercepted, circulated, stored, or even changed without the knowledge or permission of the Pharmacy or the patient.
- Even after the sender and recipient have deleted copies of electronic communications, back-up copies may exist on a computer system.
- Electronic communications may be disclosed in accordance with a duty to report or a court order.
-

If the email or text is used as an e-communication tool, the following are additional risks:

- Email, text messages, and instant messages can more easily be misdirected, resulting in increased risk of being received by unintended and unknown recipients.
- Email, text messages, and instant messages can be easier to falsify than handwritten or signed hard copies. It is not feasible to verify the true identity of the sender, or to ensure that only the recipient can read the message once it has been sent.